



DURBAN INTERNATIONAL CONVENTION CENTRE (DURBAN ICC)



Lindiwe Rakharebe

www.icc.co.za

WHERE THE WORLD MEETS AFRICA

Opened by former president, Nelson Mandela in 1997, the Durban ICC was South Africa's first International Convention Centre and has played a pioneering role in attracting international events to our shores since its inception.

This world-class facility, renowned for its high standards of service excellence, has successfully staged some of the world's most prestigious and complex events. This multi-award winning Centre has been voted Africa's Leading Meetings and Conference Centre by the World Travel Awards no fewer than 17 times since 2001 and has been rated amongst the World's Top 1% of convention centres by The International Association of Congress Centres (AIPC).

The Durban ICC offers the largest flat floor, column free multi-purpose event space in Africa. Incorporating the Durban ICC Arena and Durban Exhibition Centre, the complex offers 112,000m² of flexible exhibition and meeting space. The Durban ICC is also committed to upholding the highest international standards of service delivery. In addition to its five-star grading from the Tourism Grading Council of South Africa,

the Centre has also been awarded a Gold Certification from the AIPC Quality Standards programme, which is the highest level of certification in this international accreditation in the conventions industry.

Demonstrating its commitment to quality, the Durban ICC is five-star graded by the Tourism Grading Council of South Africa and maintains its ISO9001, ISO14001, ISO22000 and OHSAS18001 certifications ensuring the highest international standards in Quality Management, Environmental Responsibility, Food Safety and Health and Safety. The Durban ICC is only convention centre in the country to hold all four of these certifications.

The Durban ICC Arena offers full technical capacity for live broadcasts as well as house lighting suitable for TV production filming. The Centre houses four onsite generators which can fully power the centre in the event of power disruptions. The on-site business centre offers an internet cafe, as well as banking and foreign exchange facilities and medical services.

The Durban ICC delivers a 5-star events experience that exceeds our clients' expectations, in an innovative, sustainable and proudly multi-cultural African way. Little wonder then, that the Durban ICC is recognised as Africa's leading convention centre.

Full Name of Company: Durban International Convention Centre (Durban ICC)

Nature of Business: International conventions, exhibitions, sporting events, concerts or special occasions every requirement can be accommodated, and our team strives constantly to deliver world class service excellence. The Centre is also ISO 9001, ISO14001, ISO22000 and OHSAS18001 certified, which are international quality standards focused on service delivery, environmental management, food safety and occupational health and safety.

Date Established: Opened August 1997

No. of Employees: 164 full-time employees and 35 temporary contracted staff

VISION

We are a world-class convention, exhibition and entertainment centre, where the World meets Africa.

MISSION

To create inspiring convention, exhibition and entertainment experiences that exceed our customers' expectations in an innovative, sustainable and proudly multi-cultural African way.

KEY PERSONNEL

CEO: Lindiwe Rakharebe

Chief Financial Officer: Melanie Rambally
Marketing, Sales and Events Director: Scott Langley
Executive Sous Chef: Clinton Bonhomme
Facilities Services Director: Siphwe Khuzwayo

CONTACT DETAILS

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